

Providing Value to Tillamook County

Each and every day, Tillamook County libraries transform lives for the better. In a recent survey of community members:

- **93% agreed** or strongly agreed that the library is easy and convenient to use.
- **94% agreed** or strongly agreed that they were satisfied with the services provided by the library.
- **97% agreed** or strongly agreed that the library helps build a better community through learning and knowledge.
- **97% agreed** or strongly agreed that the library provides good value to the community.



Planning Ahead: Our Vision for 2022

TILLAMOOK COUNTY LIBRARY STRATEGIC FRAMEWORK



As the people of Tillamook County meet the challenges of our current times, Tillamook County Library is here to help.

Our library currently provides a full array of services in a safe and friendly environment. Mindful of our community's emerging needs, we are also thoughtfully planning for the post-pandemic future.

Our mission is to empower residents and build a better community through learning, knowledge and inspiration.

Our vision: many communities, one county and a good life for all!

1 2 3 4 Serving Improving Supporting Planning

FOCUS AREA 1:

Serving Everyone in Tillamook County

- Expand library collections and services to enhance lifelong learning by all Tillamook County residents.
- Enhance customer service and satisfaction through training, policies, practices and hiring.
- Evaluate library services and collections to ensure that they are inclusive, accessible and relevant.
- Seek partnerships to expand library use and programming in our community for all ages.

FOCUS AREA 2:

Improving Access to Technology

- Expand technology services at each location, adding color printing, copying, scanning, faxing, and free Wi-Fi hotspots to check out.
- Develop a library technology service plan to help residents navigate the digital world with ease and success.
- Prepare residents to access and utilize expanded broadband service as it becomes available in Tillamook County.

FOCUS AREA 3:

Supporting Better Lives for All

- Develop partnerships with local school districts to achieve our shared goals of literacy and engaged learning.
- Implement a new program to deliver library materials to homebound residents.
- Complete a comprehensive assessment of literacy needs and resources in Tillamook County.

FOCUS AREA 4:

Planning for the Library's Future

- Provide multiple opportunities for the community to give input on next steps for the library, including surveys, meetings and community events.
- Collaborate with Friends of the Library and other support groups throughout the county to ensure that all branch libraries reflect local needs.
- Develop a new strategic plan for 2023–2028 to address the realities and opportunities of the post-pandemic world.