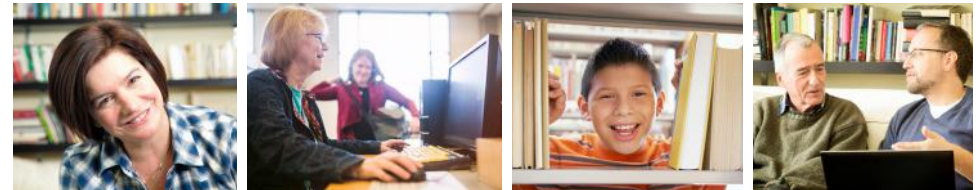


## Library Branches

Tillamook Main Library  
South Tillamook County (Pacific City)  
Garibaldi  
Rockaway Beach  
Bay City  
North Tillamook Library (Manzanita)  
Library Bookmobile



## 2015-2016 Report to the Community



### Library Board

Shiela Zerngast (Chair)  
Chris Chiola (Vice Chair)  
Betsy Chase  
Bob Favret  
Cheryl Hantke  
Ruth La France  
Jane Spence

### Director

Sara Charlton

**Tillamook County Library**  
1716 Third Street  
Tillamook OR 97141  
[www.tillabook.org](http://www.tillabook.org)

As the Tillamook County Library system completes the first year of our five year Futures Plan, we are pleased to provide the community with a report card highlighting our progress.

## A SUMMARY OF OUR PROGRESS IN 2015 - 2016:\*

### Goal One:

#### All residents are aware of and use the library.

- Library cardholders increased by 9.7% (exceeding the plan's 5% goal). Almost three fourths of Tillamook county residents are library cardholders.
- Attendance at library programs and events doubled to an average of over 1,100 a month, rising from 6,812 in 2015-16.
- Residents enjoyed new ways to engage with the library, including an annual community survey and a seasonal print newsletter.

### Goal Two:

#### Residents experience a library that is convenient, easy to use, and rewarding.

- When surveyed, 84% of county residents agreed or strongly agreed that the library is easy and convenient to use.
- Your library added two new bookmobile stops at Fairview Grange and South Prairie Store, increasing countywide access to library materials and services.
- The number of programs for children, teens and adults almost tripled from 351 to 968.
- Thanks to a generous private donation, work began last year on a new park adjacent to the Tillamook Main Library, which will open in 2017. Your library also supported the renovation of the North Tillamook Library in Manzanita by the Friends of the Library.

### Goal Three:

#### Residents recognize that they get good value for the dollar.

- In the last year, your library increased efficiency by installing RFID (Radio Frequency Identification) technology and self-check machines in all facilities. These improvements will save the library money for years to come.
- When surveyed, 92.5% of county residents agreed or strongly agreed that the library provides good value to our community.
- Similarly, 85% of county residents agreed or strongly agreed that they are satisfied with the services provided by the library.

### Goal Four:

#### Residents and community members know the library is a valuable resource and active partner in helping improve the quality of life in Tillamook County.

- In the library's annual community survey, 91% of county residents agreed or strongly agreed that the library helps build a better community through learning and knowledge.
- In the last year, your library has actively expanded partnerships with a wide range of organizations, including CARE, Helping Hands and Homeless Connect. We work together to ensure that Tillamook County is a great place to live for everyone.

\*Results reported from the library's most recent fiscal year (July 1, 2015 - June 30, 2016).

## 2015/16 AT A GLANCE

403,812

Items  
checked out

195,652

Visits to  
libraries

64,705

Number of  
online sessions  
(library  
computers and  
Wi-Fi)

18,722

Cardholders

13,937

Program  
attendance

968

Number  
of library  
programs